



October 29, 2025

Job Posting for Customer Service Representative (CSR) – Mountain Region

Job description

Primary Responsibilities

- Serve as a wholesale plant salesperson, managing a set of clients across the Rocky Mountain region.
- Track and understand plant supply to accurately fulfill customer orders.
- Manage quotes, orders, and availability through regular communication with customers via phone and email.
- Work collaboratively to ensure high-quality service and plant material.

Qualifications

- Strong horticultural knowledge of trees, shrubs, and perennials, and understanding of how they fit into the natural and built environments ranging from urban to mountain settings in Colorado.
- Strong work ethic with a proactive, eager-to-learn attitude.
- Excellent interpersonal skills and the ability to build and maintain strong customer relationships.
- Computer proficiency and ability to manage data effectively.
- Nursery and/or landscape industry experience required

Job Type: Full time and to be filled as soon as possible

Salary: \$20 - \$24 per hour, depending on years of experience and education

Benefits:

- 401(k) matching
- Flexible spending account
- Health insurance
- Life insurance
- Paid time off
- Group Dental and Vision Insurance (Employee paid)

Schedule:

- Spring–Fall (March–October): Monday to Friday, 8:00 AM to 5:00 PM
- Winter (November–February): Monday to Friday, 8:00 AM to 3:30 PM

Supplemental pay types:

- Commission plus hourly wages
- Bonus opportunities

Ability to commute/relocate:

- Brighton, CO 80601: Reliably commute or planning to relocate - before starting work (Preferred)

Education:

- High school or equivalent (Preferred)

Work Location: In person

Contact: Keaton May (keatonm@lvwn.com)